

Our office hours and contact information is on every monthly statement for ease in reaching us—in person, by phone, or on the internet.

Jacksonville Office
 259 Western Blvd.
 Jacksonville, NC 28546
 8:00am–5:00pm
 Monday–Friday



Sneads Ferry Office
 1225 NC Highway 210
 Sneads Ferry, NC 28460
 8:00am–5:00pm
 Monday–Friday

OFFICE: 910-353-1940 or 800-682-1515
 Automated 24 hours a day outage reporting, bill balance, and bill pay.

OUTAGES: 910-353-7117 or 800-681-4146 (24 hours a day)
 Check your fuses and circuit breakers before reporting an outage.

The person listed as the account holder and location of meter.

Account Name	JOHN DOE	Billing Date	03-Nov-2020
Service Location	123 ANY STREET	Account Number	00000
Account Summary		Statement Number	11111
		Notice	
Balance from Last Statement	Amount 148.59	Thank you for your prompt payment.	
Payments and Refunds	-148.59		
Transactions since last statement	113.18		
Total Balance Owed	\$113.18		

ACCOUNT SUMMARY: is a quick recap of your electric account for the month.

TRANSACTIONS: means activity such as electric usage charges, facility charges, late or delinquent fees, etc.

This amount should match the Total Balance Owed on your previous bill or it could be considered the balance forward.

Amount owed as of the billing date.

Includes a sum of payments, capital credit refunds, deposit refunds, or rebates for this billing cycle.

Retain this portion for your records.

Bills are due upon receipt. Late fees may apply. DETAILS ON BACK.

Please return this portion with your payment to ensure proper credit to your account.

Please write your statement number or account number on your check or money order. Thank You.

JOEMC Jones-Onslow Electric Membership Corporation
 259 Western Blvd. | Jacksonville | NC 28546-5797



Statement Number	11111	
Account Number	Due Date	Amount Due Now
00000	28-Nov-2020	\$113.18
		Amount to be Drafted
		\$113.18

Our office should receive payment for the amount due by 5pm on the date stated.

ELECTRONIC SERVICE REQUESTED

9489877-525-3 3 4 525 2 AV 0.389 1



JOHN DOE
 123 ANY STREET
 ANY TOWN, NC 12345

PLEASE MAKE CHECKS PAYABLE TO:

JONES-ONSLow EMC
 259 WESTERN BLVD
 JACKSONVILLE NC 28546-5736



FROM/TO: Indicates the read dates, also called service dates for the billing cycle.

DAYS: Each billing cycle will have approximately 30 days in it. This will vary month to month depending on the read dates.

MULT: Stands for multiplier. Residential meters typically have a single multiplier.

BILLING DATE 03-Nov-2020
PAGE 2
ACCOUNT NUMBER 00000

Balance from Last Statement

148.59

Details

METER	FROM	TO	DAYS	RATE	PREVIOUS READING	PRESENT READING	MULT	USAGE	CURRENT BILLED AMOUNT
11111	01-Oct-20	02-Nov-20	32	A	9718	10626	1	908	93.31
10/27/20 Payment -- Thank You									-148.59
11/03/20 Sales Tax @ 7.00%									7.40
11/03/20 NC Renewable Energy Mandate									0.47
11/03/20 Facilities Charge https://www.joemc.com/customer-service/billing-payment-options/facilities-charges/									12.00

Total Current Bill Due Date 28-Nov-2020 \$113.18
TOTAL BALANCE OWED \$113.18

METER: Each electric meter has a unique number that identifies your service. This number is located on the meter at your service address.

RATE: The code that describes the type of service. "A" is for residential.

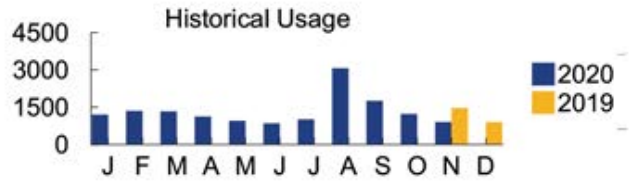
PREVIOUS/PRESENT READING: These are the readings on the meter for the matching service dates.

CURRENT AMOUNT BILLED: Usage multiplied by the rate gives the dollar amount.

USAGE: Amount electricity used during the billing period. This is the measurement of the amount of electricity supplied during the billing cycle and it is expressed as kilowatt-hours or kWh's.

This charge is for the recovery of the Cooperative's incremental costs associated with NC's mandated renewable energy portfolio standard.

Comparison	Days of Service	Total KWH	AVG KWH/Day
Current Billing Period	32	908	28
Previous Billing Period	30	1230	41
Same Period Last Year	32	1466	46



A 1 1/2% (\$2 minimum) late charge will be applied to previously unpaid charges.

If you have entered information below, you must check the box on the front of the return stub

**PLEASE CHANGE MAILING ADDRESS/
PHONE NUMBER TO:**
