

Our office hours and contact information is on every monthly statement for ease in reaching us—in person, by phone or on the internet.

Jacksonville Office
 259 Western Blvd.
 Jacksonville, NC 28546
 8:00am–5:00pm
 Monday–Friday



Sneads Ferry Office
 1225 NC Highway 210
 Sneads Ferry, NC 28460
 8:00am–5:00pm
 Monday–Friday

OFFICE: 910-353-1940 or 800-682-1515

Automated 24 hours a day outage reporting, bill balance, and bill pay.

OUTAGES: 910-353-7117 or 800-681-4146 (24 hours a day)
 Check your fuses and circuit breakers before reporting an outage.

The person listed as the account holder & location of meter.

Transactions means activity not included in Payments and Refunds such as electric usage charges, facility charges, late or delinquent fees, etc..

Account Summary is a quick recap of your electric account for the month.

Includes a sum of payments, capital credit refunds, deposit refunds, or rebates for this billing period.

This amount should match the Total Balance Owed on your previous bill or it could be considered the balance forward.

This is the amount owed as of the billing date.

Billing Date		02-Jul-2015		
Account Name	JOHN DOE		Account Number	00000
Service Location	123 ANY STREET		Statement Number	11111
Account Summary			Notice	
	Amount		Thank you for your prompt payment.	
Balance from Last Statement	172.34			
Payments and Refunds	-172.34			
Transactions since last statement	241.63			
Total Balance Owed		\$241.63		

947SPUTL 5/15/15 PMS 626, K 3.5

Retain this portion for your records.

Bills are due upon receipt. Late fees may apply. DETAILS ON BACK.

Please return this portion with your payment to ensure proper credit to your account.

Please write your statement number or account number on your check or money order. Thank You.



ELECTRONIC SERVICE REQUESTED

00714

714-3 714 1 AV 0.391 1



JOHN DOE
 123 ANY STREET
 ANY TOWN, NC 12345

1H0CY

Statement Number	11111	
Account Number	Due Date	Amount Due Now
00000	27-Jul-2015	\$241.63
Write Amount Being Paid Below		

PLEASE MAKE CHECKS PAYABLE TO:

JONES-ONSLow EMC
259 WESTERN BLVD
JACKSONVILLE NC 28546-5736

Our office should receive payment for the amount due by 5pm on the date stated.

