




A Touchstone Energy® Partner 



JOEMC Member Newsletter September 2018

Be Energy Wise

Learn how you can save energy and money with JOEMC's **free** Energy Advisor and Energy Resource Center.

Home Energy Advisor is as easy as 1...2...3...

Just visit joemc.com and look for the Energy Audit & Home Energy Calculators sections under the Energy Center tab. These tools can help you break down your energy use into dollars and provide recommendations on how to save.

- ... 1 Take a quick survey
- ... 2 Explore your energy use
- ... 3 Find easy ways to save

Our **Energy Resource Center** includes energy reference libraries, cost calculators and more. ▼



JOEMC Achieves '5-Star Co-op' Status From National Trade Association

Recognition honors co-op participation in nationwide voter engagement effort.

Jones-Onslow EMC recently achieved the "5-Star Co-op" status from the National Rural Electric Cooperative Association

(NRECA). The 5-star designation recognizes JOEMC's high level of participation in Co-ops Vote, a national get-out-the-vote campaign. The non-partisan campaign seeks to engage voters and boost voter turnout in areas served by electric co-ops all across the country.

"Presidential elections aren't

the only ones that matter," said cooperative CEO Jeff Clark, "State and local elections have a huge impact on our day to day lives in our communities. We're honored to be recognized by NRECA."

"Electric cooperatives play a unique and special role as a voice

continued on page 2

DID YOU KNOW

Easy Ways to Pay

JOEMC offers several convenient and secure options for members to pay their bills. Accepted forms of payment are cash, check, and Visa, MasterCard, American Express* or Discover Card.

1. Online Bill Pay

The payment portal, which is mobile friendly, allows you more options than just bill paying. When making a payment a confirmation is given and the amount owed immediately updates on the "View Your Current Balance" screen. Go to joemc.com to register for online bill pay (you must have your electric account number to register).

2. Automatic Bank Draft

The Automatic Draft Payment Plan eliminates the hassle of writing a check each month. You can arrange to have the payment deducted from your bank checking account, debit card or credit card. Signing up for automatic draft is easy...you can use our self-service, online feature at joemc.com or



visit/call the office and speak to a customer service representative.

3. Mail/ In Person/Night Deposit

Members always have the option of mailing in their payment, paying in person at our Jacksonville or Sneads Ferry offices or using the night deposit at each office. Please note payments put in the night drop box after normal business hours may not be applied to your account until the next business day.

4. Pay By Phone

Members can also pay their bill via phone by using our automated system.

Pay by phone is available 24/7 and accepts echecks and credit cards.

5. Remote Payment Kiosks

Payment kiosks are located close to your neighborhood. Payments post to your account immediately, just as if you had driven into the office to pay or paid via our website. Currently, we have four payment sites (two of them accessible 24-hours a day). Go to joemc.com and look under Payment Options (under the Member Account tab) for the address of each kiosk. (*American Express currently not accepted at the kiosks). ▼

'5-Star Co-op'

continued from page 1

in their communities," said NRECA CEO Jim Matheson. "Elections are important, especially in rural areas, and Jones-Onslow has used the Co-ops Vote Program to increase awareness of our civic duty on Election Day and every day. I'm pleased to congratulate them on this accomplishment as they make a real difference in the communities they serve."

Five-star status marks the highest level of engagement in Co-ops Vote and is achieved when a participating co-op completes at least five activities under the program. Jones-Onslow earned this distinction by using its digital and traditional communication channels and media outreach efforts to communicate to co-op members the importance of actively participating in the Co-ops Vote campaign—urging them to register to vote, stay informed on rural issues affecting their lives and communities and to turn out to the polls on election day to make their voices heard.

More information on JOEMC's Co-ops Vote Program is



available by going to joemc.com and looking at Co-ops Vote under the *About Us* tab or on the national campaign website at vote.coop. ►



ENERGYEFFICIENCY

The Latest and Greatest in Smart Home Technologies

Today's smart home has blossomed to near Jetson-esque capabilities. The applications for home automation are racing ahead, fueled by the ever-present availability of wireless technology and the growth of the Internet of Things.

The actual smart home gadgets and technologies continue to evolve, but the smart phone/mobile app seems to be taking the lead. And with the ease of installation, usability and programming enabled by wireless technology and these apps, anyone not already engaged with smart home tech should at least consider dipping a toe in the water.

Let's catch up with the advances in some key areas...

KEEPING YOU SAFE

Back to School Safety for All

Summer offers a nice reprieve from the shuffling papers, carpools and heavy backpacks of the school year. It's time to get back to it though. As your children head out each day, you want one major thing, for them to get through the day safely.

Use these tips for peace of mind:

FOR DRIVERS

- Don't block the crosswalk when stopped at a red light or waiting to make a turn, forcing pedestrians to go around you; this could put them in the path of moving traffic.
- In a school zone when flashers are blinking, stop and yield to pedestrians crossing the crosswalk or intersection.
- Never pass a vehicle stopped for pedestrians.
- Never pass a bus from behind – or from either direction if you're on an undivided road – if it is stopped to load or unload children.
- If the yellow or red lights are flashing on a school bus and the stop arm is extended, traffic must stop.

FOR STUDENTS

- Don't text while walking.
- Make sure traffic is stopped, and watch out for traffic changes, before you cross the center line of the road.
- Never cross the street while using electronic devices.
- Wait for the bus to stop before getting out of your seat.
- Use the handrail when entering and exiting the bus. ▶



1 Smart Thermostat Apps:

Geofencing is great enhancement for smart thermostat apps. Set a boundary with your smartphone and when you leave the boundary, the thermostat switches to away or return mode.

2 Smart Security Apps:

Video doorbells are becoming increasingly popular, allowing consumers to keep a watchful eye from anywhere. Smart security apps send alerts to signal activity outside your home, giving you peace of mind.

3 Smart Smoke and CO Sensor Apps:

These apps have the ability to send alerts, conduct status checks and silence alarms – even when you're away.

4 Smart Appliance Apps:

App functionality depends on the appliance. Refrigerator cameras allow you to see what needs to be stocked (while grocery shopping!), and smart dryers can sense when electric use is high and turn off.

5 Smart Lighting Apps:

Control lighting options for individual rooms, adjust brightness and color, create lighting scenes based on mood – all from the convenience of your smartphone.

KEEPING YOU INFORMED

A Solid Investment in Your Electric Co-op

As a member of Jones-Onslow EMC, you make an investment in your co-op every time you pay your bill. This collective investment in the co-op benefits

you and the community immediately and over time. So what exactly is this monthly investment, and how do you benefit from it?



The facility charge you see on your electric bill is a monthly investment that helps your co-op cover the expenses of maintaining the overall electric system. Combatting

cyber security threats and maintaining poles, wires, substations and co-op equipment takes strategic planning and significant resources. The facility charge essentially ensures that all equipment operates properly and staff is trained and ready so the lights turn on when you need them.

When rates are developed for all classes of members (residential, commercial, industrial and general use), consideration is also given to those monthly expenses mentioned above that do not vary based on electric consumption.

Regardless of how much electricity a particular family uses, the cost of delivering power to that house, apartment or modular home is the same. As a not-for-profit electric cooperative, we believe the operational costs should be spread fairly and equitably across all of our members, regardless of the level of electricity use. That is why every member (in the various rate classifications) pays the facility charge each month to cover basic operational costs. In the case of residential members, everyone is charged the same amount for the cost of operation since all members benefit from the same service. In essence, this gives each co-op member an equal share in JOEMC's operation.

Your monthly investment ensures you have access to safe, reliable and affordable power when you need it. We appreciate and value the investment that you make in your co-op each month and we strive to use that investment wisely for the benefit of all members of our community.

To learn more about the facility charge, please visit joemc.com and look at the *Your Bill* section under the *Member Account* tab.

Jeffery T. Clark | CEO



2018:
A Year of
Energy
Efficiency

SEPTEMBER Tip of the Month

Turn off kitchen, bath and other exhaust fans within 20 minutes after you're done cooking or bathing. When replacing exhaust fans, consider installing high-efficiency, low-noise models. Visit joemc.com for more energy efficiency tips.



Camper's Country Ribs

Ingredients:

- ½ cup barbecue sauce
- ¾ cup sweet and sour sauce
- 1 teaspoon hot pepper sauce
- 4 pounds country-style pork ribs
- Salt for sprinkling
- Black pepper for sprinkling

Directions:

Preheat the grill to medium-high heat. In a medium bowl, combine barbecue sauce, sweet and sour sauce, and hot pepper sauce; mix well and set aside. Evenly sprinkle ribs on both sides with salt and pepper, then grill 10 minutes, turning over once during cooking. Baste ribs with sauce and grill another 10 minutes, or until cooked through completely. Baste occasionally with sauce during cooking. Discard any excess sauce.

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