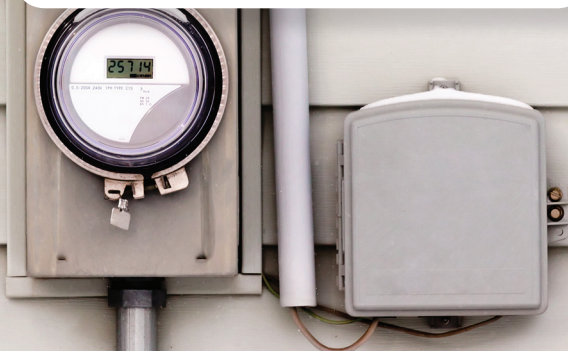



SOMETHING NEW
to help us
SERVE YOU BETTER



In the next few weeks *we will be working in your area* installing advanced meters. These meters will improve efficiency and reliability for our consumer-members.

Please be sure that we have your preferred contact number to receive a reminder message prior to installation. For questions or to update your phone number, contact us at joemc@joemc.com or **910-353-1940**



A Touchstone Energy® Partner 

Here's What You Can Expect

- Meter installation for residential accounts will take place Monday through Friday from 8:00 am until 6:00 pm and on Saturday between 8:00 am and 2:00 pm. Installation for business/commercial accounts can begin as early as 6:00 am, Monday through Saturday, and we will attempt to complete the change out as early as possible.
- You do not need to be present for us to perform the work as long as we have unobstructed access to your meter.
- All vehicles will be marked with the logos of JOEMC and Allegiant Utility Services (the company contracted by JOEMC). Also, Allegiant employees will carry proper identification.
- Your electric service will be briefly interrupted. We apologize for any inconvenience this may cause.
- After our visit, you will find an informative door hanger to confirm that everything went as planned, or to inform you that your assistance is required to complete the installation.



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