

# The Touchstone Energy<sup>®</sup> Co-op Connections<sup>®</sup> Program!

As a member of Jones-Onslow EMC, a Touchstone Energy cooperative, you can receive discounts on products and services from participating local and national businesses. The Co-op Connections member benefit program is absolutely free.



## Here's what you get:

- Great discounts from businesses in our community.
- 10% - 60% discounts on prescriptions at participating pharmacies.
- Access to over 56,000 national and regional pharmacy chain stores, including CVS, Walgreens, Wal-Mart, Target, and many more. Search online to find discounted prices on prescriptions ([www.rxpricequotes.com](http://www.rxpricequotes.com)) and participating locations ([www.locateproviders.com](http://www.locateproviders.com)).

## Here's what you do:

- Log on to [www.joemc.com](http://www.joemc.com) to view a list of participating businesses and discount offerings. You can also stop by one of our offices and get a list of participating businesses and the discount they are offering.
- Present your card at participating businesses to receive discounts. (New discounts are being added all the time.)

This is just one more way you benefit from being a cooperative customer. As a Touchstone Energy cooperative, we are always "Looking out for you". If you have any questions, please contact our program's coordinator, Paula Redick, at (910) 577-6350 or by e-mail at [predick@joemc.com](mailto:predick@joemc.com). Thank you.

Sincerely,

Jeffery T. Clark  
Chief Executive Officer



*Pharmacy discounts are Not Insurance, and are Not Intended as a Substitute for Insurance.*

**The discount is only available at participating pharmacies.**

ADDITIONAL TERMS AND CONDITIONS: The Co-op Connections Card has no cash value and is not redeemable for cash. The Card is nontransferable and may be used only by the Co-op member to whom it is issued. You must present your Card to receive discounts at participating businesses. Any unauthorized reproduction or misrepresentation of the Card is strictly prohibited. Neither Touchstone Energy Cooperative, Inc. nor any Touchstone Energy cooperative has any responsibility and shall not be liable for any problems with any products or services provided by participating businesses or for any inaccuracy in those businesses' advertising or marketing. The Card is the property of Touchstone Energy, and your right to use the Card may be terminated at any time by Touchstone Energy or your Co-op without notice. Discounts or offers available through the Card may also change from time to time without notice. Each participating business will decide the terms of the discount that it offers under this program, and some products or services may not be included. Please check with the participating business before making your purchase. Other terms and conditions of the Co-op Connections Card program are subject to change and may be posted at any time on Touchstone Energy's web site at [www.connections.coop](http://www.connections.coop) or the Co-op's web site at [www.joemc.com](http://www.joemc.com) without notice. Your use of the Card means that you accept these terms and conditions.

## Pharmacy Discount Frequently Asked Questions



### How much will I save?

The discounts save you 10% to 60% on prescriptions at over 56,000 pharmacies nationwide, including CVS, Walgreens, Wal-Mart, Target and more.

### How much does the feature cost?

Your pharmacy discounts are provided as part of the Co-op Connections® Program at no cost.

### Does everyone in my family need an individual card?

No. One card may be used by the entire family.

### I just received my card. Can I use it right away?

Yes, just present your card and prescription at a participating retail pharmacy to receive a discount at the time of purchase.

### I've lost my card. How can I get a replacement?

Please contact Jones-Onslow EMC for a new card.

### How are these pharmacy discounts different from traditional prescription insurance?

This plan is not insurance; it is a pharmacy discount offer. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy's regular retail price. There is no paperwork to fill out and no limit to the number of times you can use the card. These discounts are available only at participating retail pharmacies.

### Can I use my Co-op Connections card with my current insurance benefit to reduce my costs?

Your card cannot be used in conjunction with insurance. However, use your card to purchase prescriptions not covered by your insurance plans at a discounted rate.

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### Where can I get a list of pharmacies that accept the card?

The Co-op Connections card is accepted at over 56,000 retail pharmacies nationwide, including CVS, Walgreens, Wal-Mart, Target and more. You can find participating pharmacy locations at [www.locateproviders.com](http://www.locateproviders.com).

### Will I always receive the lowest price?

Yes. You will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discount rate provided by the card. If that occurs, you will receive the lower price.

### Can I find out the discounted price of my prescriptions before going to the pharmacy?

Yes, if you know the name, strength and quantity of the medication, you can find the discounted price of the medication by visiting [www.rxpricequotes.com](http://www.rxpricequotes.com).

### Why did the price of my prescription change since my last purchase?

Drug prices are different from pharmacy to pharmacy. Even chains have different prices in their stores depending on the population they are servicing. Additionally, manufacturers' drug prices change periodically.

### What is the mail order program?

To ensure members always save money on their prescription drugs, a unique mail order program was created to complement the network pharmacy benefit. Since most maintenance (long term) medications are purchased in 90 day supplies, members maximize savings and have the convenience of home delivery (at no additional charge) by ordering through the mail order option.

#### To Locate Providers in Your Area:

- Call 800-800-7616 for Member Services if you have questions or need a provider.
- Log onto [www.locateproviders.com](http://www.locateproviders.com) and use code 22203 as the group number under the "Groups" login section. Next enter your zip code and the recommended mile radius of 100 to search for providers near you.
- Log onto [www.rxpricequotes.com](http://www.rxpricequotes.com) to search by drug and zip code to get the best deal in town.

#### Pharmacist Help Desk:

- For questions to join or about processing call the Help Desk at 877-448-6182.
- You can also email to join at [nominations@newbenefits.com](mailto:nominations@newbenefits.com).